



Montreal General Hospital Patient Move Day

JUNE 14, 2015

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| <p>1 Patient is transferred every 7 minutes</p> <p>2 In-patient units moving from the Montreal General Hospital to the Glen: Hematology/Oncology and Palliative Care</p> <p>6 Days prior to the move, clinics and services will begin to ramp down in order to complete their move to the Glen site. They will reopen at the Glen and start receiving patients on June 15. We are working with our partners in the network to cover these services during this time</p> <p>11 Ambulances from Urgence Santé are used to transfer patients</p> | <p>19 Types of teams helping out on Move Day, each one identified by a different coloured t-shirt</p> <p>20 Minute transfer time from patient room at Montreal General Hospital to patient room at Glen site</p> <p>160 Staff members involved in Move Day</p> <p>+300 Hospitals previously moved by Health Care Relocations, the company hired to help us plan and execute the transfers</p> |
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MOVE DAY TIMELINE

- 7 a.m.** • Kick-off meeting at the Montreal General
• Treating team at Glen ready to receive patients
- 8 a.m.** • First patient leaves Montreal General for Glen

Montreal General will remain open and continue providing quality care and emergency services on Move Day

COMMAND CENTRE

The Command Centre instructs team leads at each step, coordinates all transfers, and executes final decisions and contingency plans

1



Before transportation, each patient will have their health status evaluated by a clinician and must be cleared for departure.

2



Patient is transferred by a lift team to an ambulance transport stretcher or Medicar wheelchair. They are accompanied by a transfer nurse who carries their chart and medication.

3



Patient is transported by the Transport team from their room to the ambulance or Medicar.

4



Patient is placed in the ambulance or Medicar, accompanied by a nurse and, if needed, a respiratory therapist and/or physician, then brought to the Glen site via a predetermined route.

5



Patient arrives at Glen site, is checked-in, and brought directly to their new patient room and assessed by a Glen site care team on their new unit.

20
min

TRANSFER FAQs

?

Why move some patients to the Glen if the Montreal General is staying open?

As part of our 2015 transformation, we are redistributing some services from the Montreal General Hospital in order to bring our inter-disciplinary teams together under one roof. For example, once the Hematology-Oncology department has moved into the Cedars Cancer Centre at the Glen, the MUHC's cancer mission will operate out of one centralized location in order to better serve our patients.

Where do family members wait while their loved ones are being transferred?

For the most part, family members are asked to not visit the Montreal General on move day. A social worker will call immediate family once the patient has been successfully transferred to give an update.

When will family be allowed to visit their loved ones at the new hospital?

Families are welcome to come visit their loved ones at the Glen from 4 to 9 p.m. They will be escorted to the patient room by a volunteer.

What if a patient is too unstable to be transferred?

If a patient is deemed too unstable to travel at their designated time, their transfer can be pushed back to later in the day. Keep in mind that all patients will be accompanied by at least one member of their medical team in the ambulance.

FIND OUT MORE

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