



Royal Victoria Hospital Patient Move Day

APRIL 26, 2015

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| <p>1 Patient is transferred every 3 minutes</p> <p>2 Fully functioning hospitals on Move Day (with working operating rooms, cath lab, birthing centre, labs, medical imaging, pharmacy, and admitting services until last patient is transferred)</p> <p>3 Weeks prior to move, services (elective surgeries, some clinics, etc.) will begin to ramp down in order to decrease the number of patients to move. We are working with our partners in the network to cover these services during this time</p> <p>19 Types of teams helping out on Move Day, each one identified by a different coloured t-shirt</p> | <p>30 Minute transfer time from patient room at Royal Victoria Hospital to patient room at Glen site</p> <p>32 Ambulances from Urgence Santé and 6 Medicars are used to transfer patients</p> <p>+300 Hospitals previously moved by Health Care Relocations, the company hired to help us plan and execute the transfers</p> <p>1893 The year the Royal Victoria first opened its doors. It will transfer after 122 years of service to the Montreal Community at its location on the mountain</p> <p>2500 Staff members involved in Move Day</p> |
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MOVE DAY TIMELINE

- 5 a.m.** • Royal Victoria Emergency Department closes
 • Glen adult hospital opens
 • Treating team at Glen ready to receive patients
- 7 a.m.** • First patient leaves Royal Victoria for Glen

**Royal Victoria closes
when last patient is
transferred**

COMMAND CENTRE

The Command Centre instructs team leads at each step, coordinates all transfers, and executes final decisions and contingency plans

1



Before transportation, each patient will have their health status evaluated by a clinician and must be cleared for departure.

2



Patient is transferred by a lift team to an ambulance transport stretcher or Medicar wheelchair. They are accompanied by a transfer nurse who carries their chart and medication.

3



Patient is transported by the Transport team from their room to the ambulance or Medicar.

4



Patient is placed in the ambulance or Medicar, accompanied by a nurse and, if needed, a respiratory therapist and/or physician, then brought to the Glen site via a predetermined route.

5



Patient arrives at Glen site, is checked-in, and brought directly to their new patient room and assessed by a Glen site care team on their new unit.

30
min

TRANSFER FAQs



Why move everyone in one day?

In order to safely move our patients into a new facility, we must operate two fully-functioning hospitals. The logistics, number of staff, and operating costs required to make this happen means condensing patient transfer activities in one day one day, as this is the most efficient and safest way to go.

Where do family members wait while their loved ones are being transferred?

Family members will not be permitted at the Royal Victoria on move day. A social worker will call immediate family once their loved one has been successfully transferred to give an update.

When will family be allowed to visit their loved ones at the new hospital?

Families are welcome to come visit their loved ones at the Glen from 4 to 9 p.m. They should meet in the Glen cafeteria and will be escorted to the patient room.

What if a patient is too unstable to be transferred?

If a patient is deemed too unstable to travel at their designated time, their transfer can be pushed back to later in the day. Keep in mind that all patients will be accompanied by at least one member of their medical team in the ambulance.

What if a woman is in labour?

Women who go into labour after 5 a.m. on April 26 should go directly to the Glen site to give birth. Women who are already at the Royal Victoria in labour will be assessed on a case by case basis to determine if they can be safely transported to the Glen, or if they will give birth at the Royal Victoria and then be moved.

What if a patient requires immediate surgery?

Both the Royal Victoria and the Glen will have active ORs the day of the move. Patients who require immediate surgery will be assessed and treated at either facility on a case by case basis.

FIND OUT MORE

muhc.ca/2015

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