

McGill University Health Centre

#MUHC2015



Transformation • Innovation • Excellence



Centre universitaire
de santé McGill



McGill University
Health Centre

For more information

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Health Centre

At the service of Montreal and Quebec residents since the 19th century, the hospitals of the McGill University Health Centre (MUHC) are undergoing a historic transformation.

Both our facilities and practices are being upgraded to implement new ways to improve care delivery and integrate health, research and teaching with the latest technology and healing environments. Now more than ever, our interdisciplinary teams will come together to share their knowledge, discoveries and resources, furthering their contribution to the advancement of medicine in Montreal and the world.

In collaboration with our network partners, we are building a better future for our patients and their families; for our employees, professionals, researchers and students; for our community and above all, for life.

Improving HEALTH CARE FOR ALL



The entire healthcare network of Quebec is undergoing a period of modernization. Plans are underway to increase the number of services provided in more convenient locations, meaning patients can have their everyday health concerns treated closer to home. With more hospitals and

clinics now handling a wider range of routine medical cases, the MUHC can concentrate its services to offer more specialized types of care. Rest assured, though the patient experience is evolving, the quality of excellent care provided at the MUHC and across the network remains the same.

Where should you go for care?

If you have...

Go and see...



Colds, flus, sprains, rashes, annual check-ups, medical questions, etc.



A family physician, network clinic, pharmacist, or call Info-Santé at 811



Any medical condition that requires you to be referred to a specialist.



The specialist or community hospital referred to you by a healthcare professional.



A complex health problem diagnosed by your doctor or a doctor you were referred to that requires hospitalization, complex surgery, emergency care or specialized treatment.



An expert at one of our **MUHC** hospitals.

If you're unsure, call **Info-Santé 811** or visit Quebec Health at sante.gouv.qc.ca for more information.

Transformation at the MUHC:

CHANGES YOU CAN COUNT ON

- **PATIENT-CENTRED CARE**
Adopting a patient-centric philosophy to rethink the way we deliver complex care to our community.
- **INNOVATIVE RESEARCH**
Investing in top-minds and technologies to push the envelope in medical sciences and healthcare research.
- **QUALITY EDUCATION**
Enhancing our abilities as an academic health centre to teach the next generation of healthcare professionals.
- **MODERN TECHNOLOGY**
Regrouping our specialized services in new or renovated facilities that meet the present and future needs of health care.



WHAT DOES THIS MEAN for me?

This method of organizing care services within the health network was designed to create one fluid system that benefits all; where patients receive the right care at the right place at the right time. The MUHC is working in tandem with the entire Quebec healthcare network to improve both the patient experience and the quality of care.

Patient-centred culture:
**THE HUMAN
SIDE OF
HEALTH
CARE**

PATIENT-FRIENDLY DESIGN

- Single-patient rooms
- On-site resource libraries
- Elderly and kid-friendly designs
- Healing gardens and outdoor terraces
- Natural light

HEALING ENVIRONMENTS

- Taking on a greener approach to health care through increased sustainable development measures
- Integrating works of art to provide inspiration while celebrating our rich legacy

STRATEGIC REORGANIZATION OF CLINICAL ACTIVITIES

- Bringing together multi-disciplinary teams
- Facilitating teamwork amongst healthcare professionals
- Collaborating services to offer more comprehensive care

INNOVATIVE EQUIPMENT

- More than \$280M invested in the latest technologies
- Fibre-optic network connecting all MUHC sites to share test results or patient records
- Laboratories with ultra-modern equipment and advanced health information systems



Fostering a patient-centred philosophy means more than just facility upgrades and new equipment; it means improving all facets of the healing process to humanize health care. By engaging them in all stages of treatment, patients are empowered to get involved in their own care. We strive to build genuine patient-clinician relationships based on two-way communication, with both parties working together to achieve life-saving results.



Research is in our blood

The Research Institute of the MUHC is a world renowned biomedical and healthcare research centre. We employ more than 500 researchers and 1200 graduate students, post-doctorates and clinical fellows conducting projects centered around adult and pediatric research. The research facilities are built around programs made up of dynamic groupings of fundamental, clinician and evaluative researchers, brought together to facilitate interdisciplinary research, training and public outreach.



WHAT DOES THIS MEAN
for me?

Our hospitals work in tandem with our Research Institute, meaning patients experience both short and long term benefits to this collaborative approach. While easier access to lab results simplify hospital visits, cutting-edge laboratories and joint research initiatives with clinicians, patients, and international colleagues translate to more medical breakthroughs in the long run.

Building careers for this generation while training the next

We cultivate an environment that allows employees, students, postgraduate residents and fellows to develop professionally while contributing to patient well-being. With upgrades to our facilities and practices, we are becoming an even better place to build one's career; enhancing our ability to attract and retain top healthcare professionals while training the next generation to follow.



WHAT DOES THIS MEAN
for me?

Because the MUHC is an academic medical centre, you benefit from collaboration among physicians, students, and healthcare providers. This team approach gives you access to the latest and most comprehensive diagnostic and treat-

ment options from a network of top specialists. Here, staff and students are working together, applying their knowledge, innovation, and experience to provide you with the best possible care.

Multiple sites, one exceptional academic health centre

In 2015, we are reorganizing our activities to become fully operational at four main centres. The new Glen site will open its doors in the spring of 2015, joining the Montreal General Hospital, the Lachine Hospital, and the Montreal Neurological

Hospital in serving members of our community. With outstanding complex care departments and convenient clinical support services across all our sites, the MUHC is making specialized health care easily accessible for all in need.



WHAT DOES THIS MEAN *for me?*

We have undergone years of planning and construction to provide our community with new, tailor-made facilities and an improved patient experience. Custom designs and cutting-edge equipment mean that each site is now home to some of the most advanced specialized and complex care treatment facilities in Quebec, Canada, and even North America.

Glen Site

Opening in the spring of 2015, this newest edition to the MUHC is one of the most innovative academic health centres in North America. A home for the Royal Victoria Hospital, the Montreal Children's Hospital, the Montreal Chest Institute, the Research Institute of the MUHC and the new Cedars Cancer Centre, the Glen site holds 500 single-patient rooms, two emergency departments, and over 50 specialty services. With custom-built facilities, state-of-the-art equipment, and nurturing environments, we are pushing the boundaries of innovation in health care and healing.

MEDICINE

Cardiology
Chronic Viral Illness Service
Emergency Medicine
Endocrinology &
Metabolic Diseases
Gastroenterology
Hematology
Infectious Diseases
Internal Medicine
Medical Day Hospital
Medical Genetics
Nephrology
Respiratory Medicine
Tropical Medicine

ONCOLOGY / CANCER CENTRE

Oncology / Hematology
Palliative Care
Radiation Oncology

SURGERY

Anesthesia
Breast Centre
Cardiac Surgery
Colorectal Surgery
Critical Care
General Surgery
Otolaryngology Surgery
Plastic Surgery
Pre-op Clinic
Transplant Surgery
Urology Surgery
Vascular Surgery

MONTREAL CHILDREN'S HOSPITAL

Allergy & Immunology
Anesthesia
Cardiology
Cardiovascular &
Thoracic Surgery
Cranio-facial & Cleft Palate

Critical Care
Dermatology
Developmental Pediatrics
Emergency Medicine
Endocrinology & Metabolic
Diseases
Gastroenterology
General Pediatric Surgery
Hematology / Oncology
Infectious Diseases
Medical Day Centre
Medical Genetics
Neonatal Intensive Care
Nephrology
Neurology
Neurosurgery
Ophthalmology
Orthopedic Surgery
Otolaryngology
Plastic Surgery
Psychiatry
Respiratory Medicine

Rheumatology
Surgical Day Centre
Trauma
Urology

WOMEN'S HEALTH

Birthing Centre
Gynecology
Obstetrics

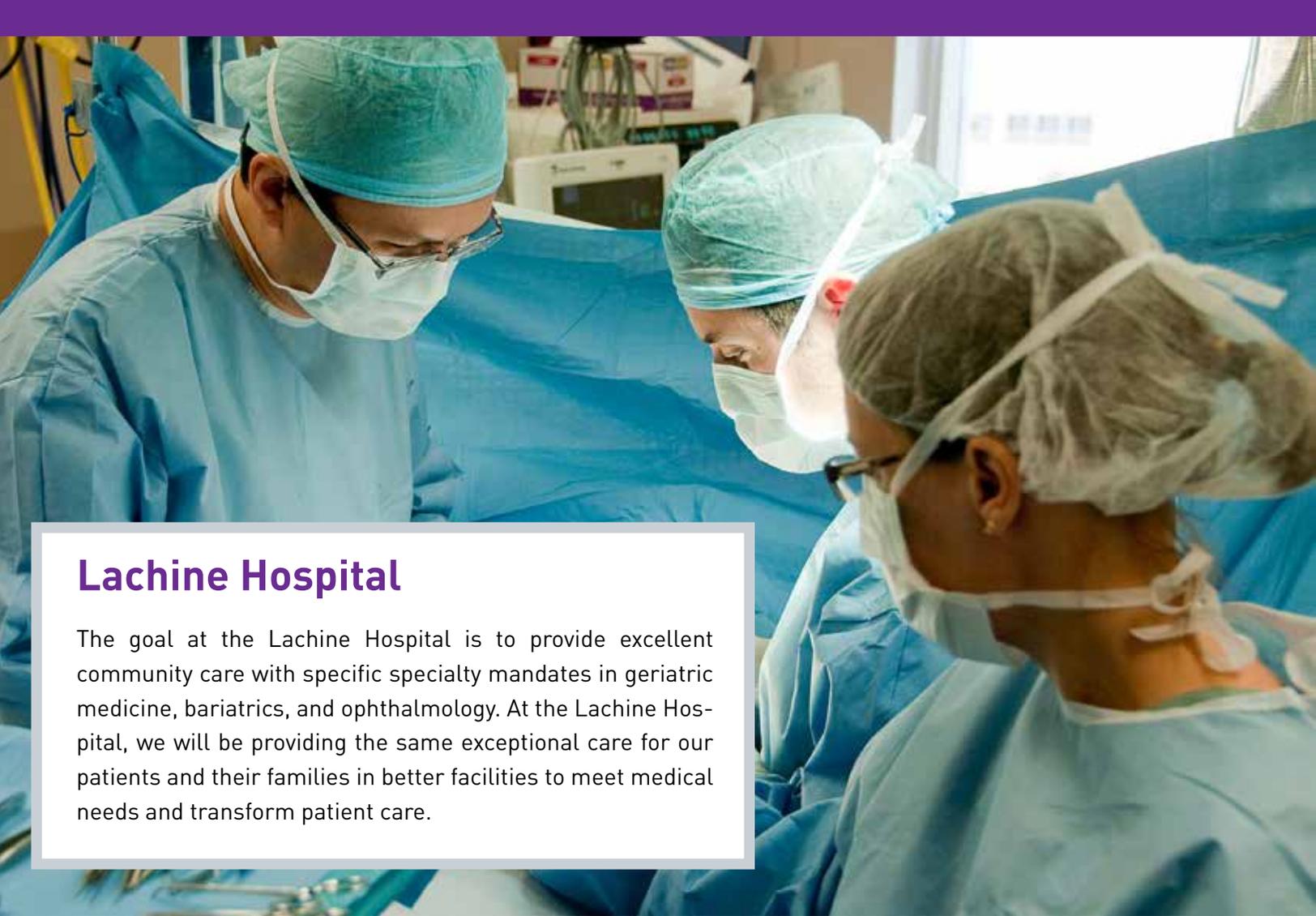
GILMAN CENTRE 1040 ATWATER STREET

Adolescent Medicine
Pediatric Dentistry

RESEARCH INSTITUTE

5252 DE MAISONNEUVE W

Centre for Applied Ethics
Clinical Outcomes Research
Evaluation (CORE Research)
Ophthalmology



Lachine Hospital

The goal at the Lachine Hospital is to provide excellent community care with specific specialty mandates in geriatric medicine, bariatrics, and ophthalmology. At the Lachine Hospital, we will be providing the same exceptional care for our patients and their families in better facilities to meet medical needs and transform patient care.

MEDICINE

- Critical Care
- Cardiology
- Emergency Medicine
- Gastroenterology
- Hematology
- Infectious Diseases
- Internal Medicine
- Neurology
- Ophthalmology

- Pneumology
- Rheumatology
- Palliative Care

SURGERY

- Bariatric Surgery
- Cataract Surgery
- Critical Care
- Foot and Ankle Surgery
- General Surgery
- Otolaryngology Surgery

- Plastic Surgery
- Urology Surgery

AMBULATORY SERVICES

- Audiology
- Endoscopy
- Day Medicine
- Geriatric Day Hospital
(until summer 2015)
- Hemodialysis *(opening fall 2015)*
- Medical Imaging

- Physiotherapy
- Pulmonary Function Tests
(Inhalation Therapy)

CAMILLE-LEFEVRE PAVILION

- Long-term Care
- Long-term Respiratory Patient Program

MEDICINE

Cardiology
Chronic Kidney
Education Centre
Dermatology
Dialysis
Emergency Medicine
Gastroenterology &
Irritable Bowel Disease
Geriatrics
Home Total Parenteral Nutrition
(TPN)
Immunology and Allergy

Internal Medicine
Physical Medicine and
Rehabilitation
Rheumatology

SURGERY

Anesthesia
Bariatric Surgery
Critical Care
Dentistry and Oral &
Maxillofacial Surgery
General Surgery
Orthopedics Surgery

Pain Centre
Plastic Surgery
Pre-op Clinic
Thoracic Surgery
Trauma

MENTAL HEALTH

Addictions Unit
Ambulatory Services
(Allan Memorial Institute)
McGill University Sexual
Identity Clinic (MUSIC)
Mental Health Inpatient Unit

Psychiatric ER and Short
Stay Unit
Psychology
Transitional Day Program

NEUROSCIENCES

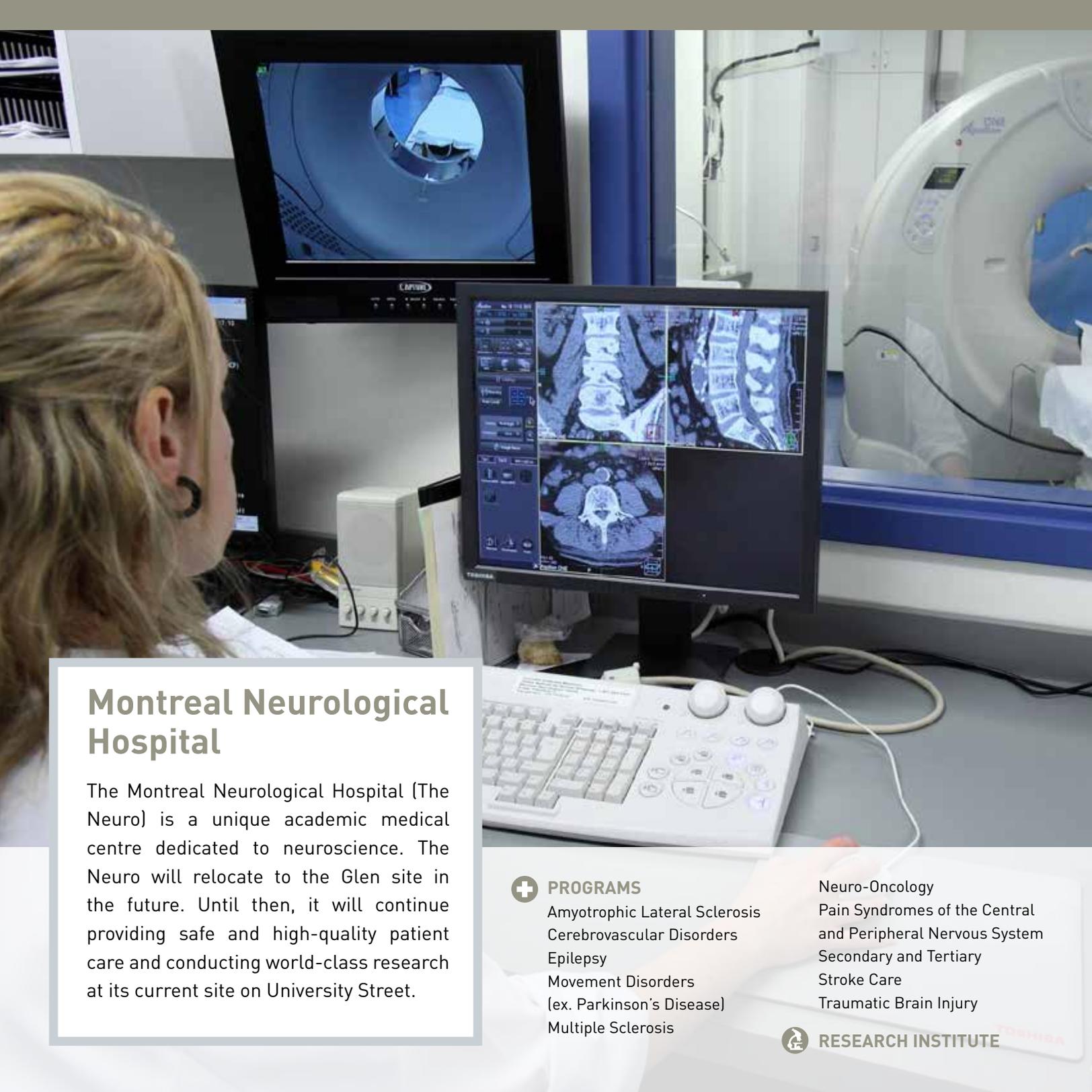
Electroencephalography (EEG)
Neurology
Neurosurgery

RESEARCH INSTITUTE



Montreal General Hospital

As the only downtown trauma centre equipped to deal with the most difficult emergency cases, the Montreal General Hospital is continuing to offer quality care while integrating several services arriving from the Royal Victoria Hospital in 2015. To meet this mandate, the Montreal General Hospital is optimizing key adjacencies and undergoing a large-scale reorganization to meet the current and future needs of complex care.



Montreal Neurological Hospital

The Montreal Neurological Hospital (The Neuro) is a unique academic medical centre dedicated to neuroscience. The Neuro will relocate to the Glen site in the future. Until then, it will continue providing safe and high-quality patient care and conducting world-class research at its current site on University Street.

PROGRAMS

- Amyotrophic Lateral Sclerosis
- Cerebrovascular Disorders
- Epilepsy
- Movement Disorders (ex. Parkinson's Disease)
- Multiple Sclerosis

- Neuro-Oncology
- Pain Syndromes of the Central and Peripheral Nervous System
- Secondary and Tertiary Stroke Care
- Traumatic Brain Injury



RESEARCH INSTITUTE

TOSHIBA