

nursing newsletter



A WORD FROM THE DIRECTOR AND THE ASSOCIATE DIRECTOR

Dear colleagues,

As we mark this **Advanced Practice Nurses Week**, we would like to take a moment to recognize and thank a group of professionals whose contribution is essential to the quality of care we provide every day at the MUHC.

Advanced Practice Nurses (APNs) are often there during the most complex moments of the care journey. When situations become uncertain, when patients have particularly complex needs, or when families are searching for answers, they bring far more than clinical expertise. They provide **reassurance, compassionate listening, and solutions** when challenges seem overwhelming.

At the bedside, in clinics, alongside interdisciplinary teams, or through quality improvement initiatives, APNs play a unique role. They assess situations holistically, help guide clinical decision-making, coordinate interventions, and contribute to continuity of care.

What impresses us most is their **ability to combine clinical excellence, leadership, and innovation**. APNs do not simply adapt to change, they create it. They develop new approaches, contribute to the continuous improvement of our practices, advance research, and share their knowledge with current and future generations of health care professionals.

Their **impact** extends far beyond direct patient care. They support teams, foster collaboration across disciplines, and help advance our profession. Their influence at the provincial, national, and international levels reflects the outstanding work being accomplished here at the MUHC.

We are especially proud of the role NPs have played in developing innovative practices and improving care pathways for patients and families, including initiatives such as the **Cancer Care Transition of Care Program** and the **Peer Support Program** for patients with chronic kidney disease who are considering kidney transplantation. Their dedication, creativity, and generosity help make the MUHC a centre of excellence every day.

To learn more about their roles and areas of practice, we invite you to visit our **[new intranet page](#)** dedicated to APNs and NPs. There, you will discover the full extent of their contributions across our organization.

During this week dedicated to them, we extend our heartfelt thanks to all APNs for their expertise, leadership, and unwavering commitment to patients, families, colleagues, and our organization. Your work makes a real difference, and we are privileged to have you as part of our team.

With sincere appreciation,

Alain and Nancy

APNs and NPs in the Spotlight on a New Intranet Page



The MUHC is proud to launch a **[new intranet page](#)** dedicated to Advanced Practice Nurses (APNs) and Nurse Practitioners (NPs).

This resource highlights their expertise, their unique contribution to excellence in care, and their essential role with patients, teams, and the organization. It also aims to foster dialogue, collaboration, and knowledge sharing among specialties and sites.

Explore it now!



Modernizing Wound and Ostomy Care: From Paper Forms to a Streamlined Electronic Workflow

The MUHC Wound and Ostomy team has successfully transformed its consultation request process, moving from paper-based forms to a fully electronic workflow. This initiative marks an important step toward improving efficiency, enhancing communication, and helping patients access specialized care more quickly.



FROM PAPER TO DIGITAL

At the heart of this transformation is a **centralized digital workflow** that enables consultation requests to be reviewed, assigned, and monitored in real time.

By replacing paper forms with electronic lists, the new process **improves visibility, reduces delays, and streamlines care coordination.**



DELIVERING TANGIBLE BENEFITS

The transition has generated significant operational and clinical benefits, for both **clinicians** and **patients**, including:

- Reduced administrative workload
- Time savings through streamlined submission and processing
- Improved tracking and workload monitoring
- Better visibility into consultation status for care teams
- Faster consultation turnaround times
- Reduced environmental footprint

By leveraging digital tools, clinicians can spend more time focusing on what matters most: supporting patients. The impact is already evident:

BY THE NUMBERS

Wound and Ostomy Service at a Glance :

- **2,480** consultation requests received
- Median response time: **2 days**
 - **35.7%** of patients seen within **1 day**
 - **51.7%** within **2 days**
 - **63.7%** within **3 days**
 - **88.9%** within **7 days**
- **153** pre-operative ostomy markings completed

Consultations provided across all MUHC sites:

- **RVH: 1 248** consultations (50.3 %)
- **MGH: 1 153** consultations (46.5 %)
- **MNI: 46** consultations (1.9 %)
- **Lachine Hospital: 33** consultations (1.3 %)



LOOKING AHEAD

This initiative is only the first phase of a broader modernization strategy for the Wound and Ostomy Service. Upcoming initiatives include **standardized electronic documentation tools in O-Word** to support consistent assessment, treatment planning, and outcome tracking across all sites.

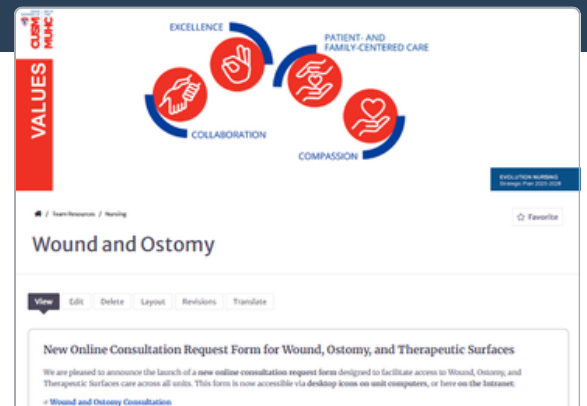
The service is also working to **expand its services to better meet the growing needs of patients** with complex wound, ostomy and continence care needs.



THANK YOU

Behind every consultation request is a person waiting for care. By embracing innovation and continuous improvement, the **Wound and Ostomy team** has made it easier for patients to access the specialized expertise they need, reducing delays and uncertainty while creating a smoother, more reassuring care experience.

Learn more on the Wound and Ostomy intranet page :



Stay tuned! This article will soon be published on the MUHC's social media. Please comment and share!



Referral Portal update: Phase 2 go-live

We are pleased to announce that Phase 2 of the Referral Portal project is scheduled to go live across all MUHC adult sites on **Monday, September 21**.

This update impacts **nursing staff who write internal referrals and/or who are involved in the referral triage process**.



To support teams through this transition, 45-minute online information sessions are being held until **September 18**. **Book your spot now.**

For more information, please consult our Intranet page: [Referral Portal](#)



portailreferencecum@muhc.mcgill.ca

Phase 2 includes **two key components** to optimize the process for **internal referrals** at the MUHC:



FMU4489 Form in OACIS:

- Eliminates the need to use paper and fax for internal consultation requests.
- Provides a dropdown menu of specialties and subspecialties, along with prerequisite tests required with referral.



Triage functionality in Referral Portal :

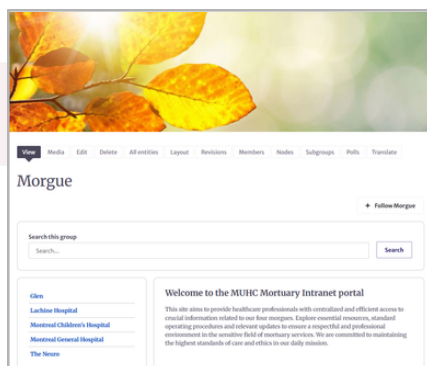
- Replaces manual paper triage, allowing healthcare professionals to prioritize consultation requests using a digital, secure, and traceable system.
- Sends automated reminders to ensure that triage is done in a timely manner.

A new resource to support families following the passing of a loved one

Losing a loved one is a difficult experience that often comes with many questions and practical matters to attend to. To support families in the days following a death in hospital, a new information leaflet is now available: **Helpful information following the passing of your loved one**. It brings together information and support resources to help them through this difficult time.

We invite you to provide the leaflet to family members when appropriate. We hope it will offer them helpful information and guidance as they navigate the next steps, while complementing the valuable support you are already providing.

You will also find this leaflet on the [morgue's intranet page](#).



HELPFUL INFORMATION FOLLOWING THE PASSING OF YOUR LOVED ONE

We extend our sincere condolences following the passing of your loved one at the hospital. We hope the following information will be useful during this difficult time.

What happens next?

- A member of the treating team will complete the required medical documentation related to the death and will let you know about the next steps. The funeral home will use it to produce the death certificate.
- The treating doctor will tell you if they think an autopsy is needed. An autopsy is a medical exam to determine the cause of death.
- In some circumstances an autopsy is required by law, and the death must be reported to the coroner. If this applies, a member of the treating team will explain the next steps.

What should I discuss with the treating doctor or nurse as soon as possible?

- The body of your loved one is being taken to the hospital morgue. Tell the treating team if your loved one had religious or cultural preferences surrounding death.
- You may be asked if your loved one wanted to be a tissue donor. If you want to know more about donation, tell the treating team.
- If your loved one had plans to donate their body to science, please let the treating team know as soon as possible.

What you need to do today

- Before leaving the hospital, ask the staff for your loved one's personal effects, including their Medicare card. Bring these home with you.
- Contact the funeral home of your choice and give them the name of our hospital. If you need more than 48 hours (2 days) to decide, please speak with a member of our team. Once you have chosen a funeral home, they will arrange to transport the body of your loved one.

The funeral home will help you fill out the paperwork for the death certificate and will explain what to do next.

If you have life insurance forms that need to be filled out, please call our **Registrar's Office** during business hours:

- **Montreal General Hospital:** 514-934-1934, ext. 42238
- **Royal Victoria Hospital or Montreal Chest Institute (Glen site):** 514-934-1934 ext. 31557
- **The Neuro (Montreal Neurological Institute-Hospital):** 514-398-1901
- **Lachine Hospital:** 514-637-2351, ext. 77232

Additional resources are available at muhc.ca/medical-records or by scanning:

Centre universitaire de santé McGill | McGill University Health Centre | Santé Québec

Products catalogs on the intranet



Looking for a product?
Don't know the **GRM number** to place an order?

The clinical products nursing advisors team has provided catalogs to help you find what you need.

Here's how to access them from the intranet page **Material Management and Supply Information**:

1. [MUHC intranet page](#)
2. [Team Resources](#)
3. [Nursing](#)
4. [Material Management and Supply Information](#)
5. Search by product **category** in the alphabetical list

By the Purchasing clinical team

CLINICAL EDUCATION

Funding Request for College / University Studies Deadline : Wednesday, September 30



The application period is officially open to apply for a Funding Request for College / University Studies for Nursing and Cardiorespiratory Services for employees of the SPSICR-CUSM category 1 (FIQ Union). The deadline to submit the application is no later than **Wednesday, September 30, 2026**.

This application process applies only to College and or University courses completed and passed **between September 01, 2025, and August 31, 2026**. (These include the following Semesters: Fall 2025, Winter 2025 and Summer 2026).

A copy of the Funding Request Application & Guidelines is available on MUHC portal.

Click here to go to the Nursing Education and Professional Development webpage, then look for the section called "Funding".

Please send all your documents to: nursing.bursaries@muhc.mcgill.ca



rita.baldassarre@muhc.mcgill.ca

Funding

***Tuition Reimbursement Request for College and University Studies**

Guidelines - AVAILABLE

Application Form for a Tuition Reimbursement Request- AVAILABLE - Submission of applications will close on September 30, 2026

MUHC Nursing Clinical Instructor Orientation Launch



We are pleased to announce the successful completion of our first **MUHC Nursing Clinical Instructor Orientation**, a 4-hour interactive session held at the MUHC Simulation Centre that was facilitated by **Selena Fitzgerald** (nurse educator for student placements) on August 26th.

Designed to support clinical instructors in their teaching role, the half-day program provided practical information and hands-on learning opportunities to help instructors feel better prepared to supervise students within the MUHC. Topics included navigating **OACIS** and **Pointe of Care Testing**, accessing **MUHC policies and protocols**, understanding **student scope of practice**, managing **hazardous medications**, and participating in **hands-on skills stations focused on infusion pumps and central line care**.

We were delighted to welcome clinical instructors from **John Abbott College, Dawson College, Vanier College**, and the **Ingram School of Nursing at McGill University**. The session provided a valuable opportunity to strengthen partnerships between academic institutions and the MUHC.



We look forward to continuing this initiative and supporting the success of our clinical instructors and learners across the MUHC.

*Lisa Frick, Nursing Manager, Orientation-Integration and Student Placements
and Emma Monaco, Coordinator-Training and Standards of Practice*

Back this fall: two leadership programs offered by the ISON

Do you want to take your healthcare leadership to the next level? The Ingram School of Nursing offers two healthcare administration programs designed for managers and other healthcare professionals aspiring to leadership positions.

Executive Education for Nurses Registration deadline: September 6

Bilingual online course designed for senior and mid-level nurse managers, nurse practitioners and other experienced nurses:

- September 13-30
- 3 modules
- Career planning content
- Personalized feedback

Cost: \$495 plus taxes



To learn more and to register:
<https://mcgill.ca/x/iHd>



cne.nursing@mcgill.ca

Executive Education for Nurses, Advanced Registration deadline: September 27

Intensive bilingual training focused on advanced management concepts and strategies. Over 10 weeks, participants gain the tools to advance their careers and better respond to current and future changes in the healthcare system.

- October 4-December 9
- Live sessions
- Journaling
- Growth work
- Capstone project
- Networking opportunities

Cost: \$1,195 plus taxes



To learn more and to register:
mcgill.ca/x/iHP

CO-EDITORS OF THIS NEWSLETTER:

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Silvia Rizeanu, Communications Agent

Please submit your articles for the next newsletter **before September 28**.

Consult the 2026 Nursing Newsletter Calendar