



## SERVICE-AT-A-GLANCE

### ***(RVH-Glen) Emergency Department***

**Location** – *Are you located on one floor or in several locations in the hospital?*

- CS1

**Population** – *Describe in point form the characteristics of the patient population.*

- Delirium/dementia
- Oncological conditions
- Geriatric Syndrome/Frailty
- CVA/TIA
- Back Pain/Compression Fracture
- Orthostatic hypotension
- Spinal stenosis
- CHF
- Falls
- Cardiac conditions
- Neuro

**Age range**

- 18 +

**Impact of illness/injury**

- Return to home compromises

**Medications:** *be aware of their indications as well as side effects affecting functions and precautions*

- Analgesics (Ex: opioids)
- Antihypertensives
- Beta blockers (Ex : Metoprolol, Sotolol)
- Benzodiazepines
- Diuretics (Ex: Lasix)
- Antipsychotics (Ex : Haldol)

**Role** – *Describe the role of your service in point form.*

- Swallowing Ax
- Functional Ax + assistance with d/c planning
- Cognitive appreciation and driving screen
- Positioning
- Treatment plan (acute/chronic/end stage)
- Continuity of care (rehab/convalescence/homecare/community/LTC/palliative)

**Team and Key Contacts** – *Indicate if you work in a multidisciplinary team; who are the key players, staff doctors, consulting CNS's and other specialists.*

- Unit Coordinator: H1: #38033      H2: #38056
- Head Nurse: ?
- Assistant Head Nurse: ?
- Liaison Nurse: over 65 yo: #35872      under 65 yo: 36148

- Neuro Liaison Nurse: #37650
- Geri medical Team: #31323
- Geri Pharmacist: pager: 514-406-3940
- OT: pager: 514-406-1519
- PT: pager: 514-406-2487
- SLP: pager: 514-406-1301
- SW: ext: #36976 pager: 514-406-1595
- Dietician: Through locating (53333)

**Rounds** – *List the day(s), hours and location(s) of the clinical rounds for your service.*

- Monday to Friday at 9:45am (Geriatrics' rounds) H2

**Medical Tests** – *Describe in point form the principle/**most frequent** risk factors that you assess specifically related to your patient population.*

- Everything

**Assessments** - *Describe in point form the principle/**most frequent** forms that you complete specifically related to your patient population in addition to the psychosocial assessment.*

- MoCA
- Trail Making A & B
- MMSE

**Resources** - *Describe in point form the principle/**most frequent** hospital and community resources that you allocate specifically related to your patient population.*

- CLSC referrals
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**“Insider” Info** – *List any tips, cautions, fast-tracks, templates or lists that would help facilitate a quick-start for someone new to this service.*

- Need Medurge to print consult from computer or ask coordinator on floor
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