SERVICE-AT-A-GLANCE

(RVH-Glen) Emergency Department

Location – Are you located on one floor or in several locations in the hospital?
• CS1

Population – Describe in point form the characteristics of the patient population.
• Delirium/dementia
• Oncological conditions
• Geriatric Syndrome/Frailty
• CVA/TIA
• Back Pain/Compression Fracture
• Orthostatic hypotension
• Spinal stenosis
• CHF
• Falls
• Cardiac conditions
• Neuro

Age range
• 18 +

Impact of illness/injury
• Return to home compromises

Medications: be aware of their indications as well as side effects affecting functions and precautions
• Analgesics (Ex: opioids)
• Antihypertensives
• Beta blockers (Ex: Metoprolol, Sotolol)
• Benzodiazepines
• Diuretics (Ex: Lasix)
• Antipsychotics (Ex: Haldol)

Role – Describe the role of your service in point form.
• Swallowing Ax
• Functional Ax + assistance with d/c planning
• Cognitive appreciation and driving screen
• Positioning
• Treatment plan (acute/chronic/end stage)
• Continuity of care (rehab/convalescence/homecare/community/LTC/palliative)

Team and Key Contacts – Indicate if you work in a multidisciplinary team; who are the key players, staff doctors, consulting CNS’s and other specialists.
• Unit Coordinator: H1: #38033  H2: #38056
• Head Nurse: ?
• Assistant Head Nurse: ?
• Liaison Nurse: over 65 yo: #35872  under 65 yo: 36148
• Neuro Liaison Nurse: #37650
• Geri medical Team: #31323
• Geri Pharmacist: pager: 514-406-3940
• OT: pager: 514-406-1519
• PT: pager: 514-406-2487
• SLP: pager: 514-406-1301
• SW: ext: #36976 pager: 514-406-1595
• Dietician: Through locating (53333)

Rounds – List the day(s), hours and location(s) of the clinical rounds for your service.
• Monday to Friday at 9:45am (Geriatrics’ rounds) H2

Medical Tests – Describe in point form the principle/most frequent risk factors that you assess specifically related to your patient population.
• Everything

Assessments - Describe in point form the principle/most frequent forms that you complete specifically related to your patient population in addition to the psychosocial assessment.
• MoCA
• Trail Making A & B
• MMSE

Resources - Describe in point form the principle/most frequent hospital and community resources that you allocate specifically related to your patient population.
• CLSC referrals
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“Insider” Info – List any tips, cautions, fast-tracks, templates or lists that would help facilitate a quick-start for someone new to this service.
• Need Medurge to print consult from computer or ask coordinator on floor
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