

MINUTES of the Public meeting of the Board of Directors of the McGill University Health Centre (MUHC) held at 5100 de Maisonneuve, the main floor conference room, Montreal, Quebec on Tuesday, September 9, 2014 at 6:00 p.m.

PRESENT:

Claudio F. Bussandri	Rose Goldstein
Norman Rinfret	Gwen Nacos
Gail Campbell	Joan Ivory
Mario Di Carlo	Colleen Timm
Earl Rubin	Jill Hugessen
Glenn Rourke	Norman G. Spencer
David Eidelman	Marie Giguère
Pierre Hurteau	David Laidley
Susan Drouin	Peter Abraham
Alison Laurin	

Harris Poulis
Tina De Francesco
Yann Bertomeu

REGRETS: Robert Rabinovitch

1. **Call to Order**

The Chairman of the Board called the meeting to order.

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2. **Quorum**

C. Bussandri noted that a quorum was present.

3. **Approval of the Agenda**

The agenda as presented was approved by the members.

4. **Chairman's Report**

C. Bussandri welcomed everyone to the public Board meeting of the MUHC Board of Directors.

C. Bussandri Informed the public that the Glen site would be completed shortly.

C. Bussandri also noted that upon construction completion, the next phase would be the facility activation mode whereby the MUHC would towards a fully functional hospital at the Glen site.

C. Bussandri also informed the public that the RI would be the first part of the MUHC to move and that said move would take place in the month of February. The RI would be followed by the Montreal Chest Institute, the Montreal Children's Hospital and the Royal Victoria Hospital.

C. Bussandri noted that approximately 8000 employees and professionals would move to the Glen.

C. Bussandri further informed the public that the healthcare network is in the process of a major transformation which is being spear-headed by government. He noted that the academic healthcare centres such as the MUHC will be focusing on providing specialized tertiary and quaternary care, teaching, research and technology assessment.

C. Bussandri also reported to the public that important changes had been made in the governance of the MUHC since 2012. He noted the changes on the committees of the MUHC as well as community engagement and communication to internal and external stakeholders.

C. Bussandri saluted and thanked the healthcare professionals for their diligent and tireless efforts towards ensuring not only the best patient care but that the move to the Glen proceeds in an orderly and efficient manner.

5. **Report of the Director General and CEO – N. Rinfret**

5.1 **Clinical Review**

N. Rinfret noted that the public Board meeting is an opportunity to present to the public some of the major transformations happening at the MUHC.

As such, he asked A. Bonici, Pharmacist in Chief at the MUHC, to present on the transformation of the MUHC pharmacy as it moves to the Glen.

A. Bonici presented on major transformations with respect to the MUHC pharmacy.

A copy of the presentation is attached to these minutes as Annex 1.

5.2 **Presentation: Update on Glen project Status – W. Heuff**

W. Heuff presented an update on the status of the Glen project to the public. Said presentation focused on a number of key areas as well as major milestones.

A copy of the presentation is attached to these minutes as Annex 2.

5.3 **Update by the DG and CEO on current matters**

1. Clinical Activities

a. Collaboration Meeting with the Jewish General Hospital

N. Rinfret informed the public that a meeting had taken place between himself and L. Rosenberg, Director General of the Jewish General Hospital, in order to identify areas of collaboration.

N. Rinfret noted that there were three areas in particular in which collaboration would be sought because of elements of critical mass at both institutions. Those areas are cardiology, cancer care as well as the area of ENT.

b. Meeting with CSSS ouest de l'Île

N. Rinfret informed the public that meetings had been held with leadership from the CSSS ouest de l'Île in order to ensure better services for the population in that catchment area.

N. Rinfret noted that much of this population tends to migrate downtown for healthcare services and discussions were ongoing as to how to avoid movement of this patient population.

2. Network Activities

a. Update on Metropole en Action

N. Rinfret informed the public that there is a possibility of major transformation in healthcare services in and around Montreal as well as with the Agence de la santé et des services sociaux de Montréal and the CSSS's throughout Quebec.

N. Rinfret emphasized the importance of creating linkages within the healthcare system.

3. Varia

a. Nomination of the Director of the Centre of Applied Ethics

N. Rinfret informed the public that a resolution had been passed with respect to the nomination of Dr. Eugene Bereza as the Director of the Centre for Applied Ethics.

He reminded the public that the role of the Centre of Applied Ethics is to respond to the challenges raised in research clinical care and ethics within the one domaine.

He also noted that the Governance and Ethics Committee is to review the budget of the Centre for Applied Ethics.

b. Vérificateur Général du Québec

N. Rinfret informed the public that the Vérificateur Général du Québec will be auditing the financial books of the MUHC in the next year.

He welcomed this initiative given that the MUHC is a public institution and accountable to the public.

c. Upcoming Events

N. Rinfret listed a number of upcoming events with respect to the MUHC and its internal and external stakeholder communities.

A copy of these events is attached to the presentation of N. Rinfret which are attached to these minutes as Annex 3.

6. Consent Items Resolutions

6.1 Report of the MUHC Council of Physicians, Dentists & Pharmacists

1. Nominations Report

*On the recommendation of the Central Executive Committee of the Council of Physicians, Dentists and Pharmacists of the McGill University Health Centre and on a **MOTION** duly made and seconded, the Board of Directors of the McGill University Health Centre approved on September 9, 2014, the Nominations report endorsed by the CEC on June 10th, 2014.*

7. Question Answer Period

P. Abraham moderated the Question/Answer Period.

1. Dr. Gordon Crelinsten, Associate Physician-in-Chief, Royal Victoria Hospital site.

Dr. Crelinsten congratulated A. Bonnici on his presentation and the work being done to provide a state of the art pharmacy at the Glen site.

Dr. Crelinsten reiterated the three issues raised by A. Bonnici in his presentation and asked the Board what tools would be provided to A. Bonnici in order to deal with these matters.

N. Rinfret replied that a transition group exists with respect to the move to the Glen in order to try and answer many of these issues. He noted that the transition group consists of 32 resources to ensure a good management with

respect to the projects at the new MUHC. He further stated that the MUHC is analyzing whether other resources will be added to the transition group.

He also noted that all of these transition moves are being followed and evaluated.

N. Rinfret further stated that the transition resources firstly ensure the consolidation of the various teams; secondly, an analysis of the harmonization practices which are being followed by the Quality and Risk Management team; thirdly, assurance that employees will be using the equipment properly and that it is user friendly and fourthly, an analysis of the cost assessments throughout the process.

2. Dr. Maureen Kilee, Westmount Municipal Representative and Association Representative to the Concertation Interquartier and the CURA Project

Dr. Kilee noted that the Glen site does not have a second entrance from the Vendome metro station which is accessible for individuals with mobility issues. She also noted that she had asked about this issue at the last Public Board meeting and asked what temporary measures would be put in place to ensure that a pathway or connection is made between the Vendome metro station and the Montreal Children's Hospital.

Dr. Kilee further noted that petitions about this matter are being circulated which will be submitted to government.

N. Rinfret replied that the MUHC has asked and is continuing to ask provincial and municipal governments to have temporary and permanent measures put in place to resolve this matter.

He also noted that there is a tender process for the implementation of temporary measures which will allow access from the Vendome metro station to the Glen but that these types of measures will not include access for handicapped individuals to the Glen.

He noted that strong pressure is still being placed on the government to resolve this matter.

3. Lisa Bornstein, Professor of Urban Planning at McGill University and Director of the Community – University Research.

L. Bornstein noted that following the revelations at the Charbonneau Commission hearings, she has addressed a letter to the Board members and put forward a threefold question.

- a. Is the Board investigating the legality of the contract with GISM?
- b. Is the Board attempting to re-negotiate such contractual elements as in ongoing payments for parking?
- c. Is the Board requesting that GISM or SNC Lavalin contribute some “Give back” elements to the MUHC and wider community for the manipulation, deceit and indeed, perhaps fraud used to secure the contract?

N. Rinfret asked L. Bornstein to submit her questions in writing and noted that a response to those questions would be placed in the “Straight Talk” platform, which is on the MUHC site.

4. Dr. Dana Baran, member of the Department of Medicine, Nephrology, Royal Victoria Hospital

Dr. Baran reiterated C. Bussandri’s opening reminder with respect to the MUHC’s goals of delivering excellent care to patients and opening up the various silos between different groups at the MUHC as a way of improving communication. Dr. Baran then asked if the Board would consider presentations by physicians at the next Board meeting.

N. Rinfret noted that there are over 1500 physicians at the MUHC and that he has been in discussions with the various Chiefs and Chairs, who will attend certain Board sessions in the month of October, in order to address some of the ongoing issues that physicians feel are of high priority.

N. Rinfret further noted that it may be more efficient to have Chiefs and Chairs to express the views of 1500 autonomous physicians.

5. Brigitte Blackadder, Representative from the Contact Senor Activity Centre Westmount, Cura Project as well as the the Concertation Interquartier

B. Blackadder noted that people with mobility issues may have difficulty in a hospital as large as the Glen and therefore asked how movement around the site will be facilitated.

B. Blackadder also asked whether or not steps had been taken to see a pharmacy on the Glen site which would be open 24/7.

N. Rinfret asked I. Franco, Associate Director Programs and Services, to respond to the first question.

I. Franco noted that although the Glen is a large site, the different clientele is very localised and therefore very few patients will have to go from Block A to Block D. I. Franco also noted that wheelchairs will be available.

N. Rinfret also asked the public to remember that the MUHC is a hospital and that the primary goal is patient care. N. Rinfret further noted that the MUHC must use operating funds for healthcare and not for matters which should be resolved by other methods of transport or the STM or the AMT.

With respect to the first question, N. Rinfret noted that negotiations are taking place with respect to the type of pharmacy and its location.

There being no further questions, P. Abraham closed the question and answer period.

8. **Termination**

The meeting was adjourned at 7:45 p.m.



Secretary