

**MINUTES** of the Public meeting of the Board of Directors of the McGill University Health Centre (MUHC) held at 5100 de Maisonneuve, main floor conference room, Montreal, Quebec on Tuesday, June 17<sup>th</sup>, 2014 at 18:00 hours.

**PRESENT:**

Claudio F. Bussandri	Rose Goldstein
Norman Rinfret	Gwen Nacos
Gail Campbell	Joan Ivory
Earl Rubin	Colleen Timm
Mario Di Carlo	Jill Hugessen
François Laurin	David Eidelman
Glenn Rourke	Norman G. Spencer
Robert Rabinovitch	David Laidley
Marie Giguère	

Harris Poulis  
Tina De Francesco  
Yann Bertomeu

**REGRETS:**

Susan Drouin  
Pierre Hurteau  
Peter Abraham  
Earl Rubin  
Alison Laurin

1. **Call to Order**

G. Rourke called the meeting to order at 18:00 hours and invited C. Bussandri to chair the meeting.

2. **Quorum**

Members were informed that a quorum was present.

3. **Approval of the Agenda**

Members approved the agenda as presented.

4. **Chairman's Report**

C. Bussandri welcomed the public to the second quarterly public Board meeting for 2014 and encouraged the public to participate and to attend these meetings.

C. Bussandri informed members that the MUHC had launched a new communications initiative entitled "Your Hospital: Your Question" which is a direct web connection from the public to senior management.

C. Bussandri noted that he had become aware about certain expenses related to the past CEO of the MUHC and that the Audit Committee had therefore asked external auditors review any expenses paid by Syscor for MUHC employees.

C. Bussandri informed the public that the MUHC had taken steps towards better governance by implementing such tools as a Whistle Blower policy, an updated Conflict of Interest policy, posting of all expenses of senior management on the internet, posting the committees and councils of the Board on the internet as well as reviewing contracting procedures.

C. Bussandri further noted that the MUHC continues to perform well and that last year's deficit \$13 million which is well below the government approved \$20 million deficit. He added that the MUHC is heading towards a zero deficit while maintaining the same volumes and, in certain cases, registering an increase in volume.

C. Bussandri noted that all of these positive changes were happening in the midst of the most important redevelopment in the history of the MUHC. He also noted that the Glen Redevelopment Project is 95% complete.

C. Bussandri also informed the public about the structure of the Legacy Committee, which has over 300 volunteers and launched their events with a BBQ lunch on all MUHC sites in June; and displayed displayed the new logo for the Legacy Year.

Finally, he encouraged the public to participate in all the upcoming events which will honour the hospital's past as well as celebrate the future of the MUHC.

5. **Report of the Director General and CEO – N. Rinfret**

5.1 **Clinical Review (Including Bill 52)**

N. Rinfret informed the public that the clinical review would be covered under the financial review section since the former is part of the AS-471 report which was compiled and sent to the government.

5.2 **Financial Review**

S. Beaudry, Director of Financial Resources, presented a financial review of the MUHC.

A copy of the presentation is attached to these minutes as annex 1.

Following the presentation, where it was noted that the MUHC is on target towards a zero deficit for the 2014/2015 fiscal year, C. Bussandri thanked both the employees of the MUHC and the Board for their tremendous efforts in attaining these goals. He also thanked N. Rinfret for his leadership.

5.3 **Transfers: On Our Way to MUHC 2015 – M. V. Lortie**

M. Lortie, Glen Activation Project Director, presented the many steps needed to be completed for a successful transfer of activities from the current MUHC sites to the Glen.

A copy of the presentation is attached to these minutes as annex 2.

5.4 **Update by the DG and CEO on current matters**

N. Rinfret updated the public on the following matters:

1. **Rapport de l'accompagnateur CUSM (May 15, 2014)**

N. Rinfret informed members that M. Bureau had deposited his report with the Ministry of Social Services and Health Services in June 2014 wherein the major structural and fiscal transformation of the MUHC was noted. M. Bureau's report also acknowledged and congratulated the efforts of MUHC staff for their hard work and also congratulated the Board for their efforts and leadership.

N. Rinfret noted that M. Bureau's report emphasized the tremendous transformation in the MUHC and stated this must be supported by transformation of services in the network as well, since the MUHC must focus on specialized and ultra-specialized care.

**2. Rapport d'intervention du protecteur du citoyen (May 16, 2014)**

N. Rinfret noted that the MUHC will aim for stronger collaboration with the Ministry of Social Services and Health Services in the future with respect to the treatment of foreign patients.

He also noted that the concept of foreign patients is to be reviewed by the MSSS and, until then, no foreign patients would be admitted to the MUHC unless prior ministerial approval had been granted.

**3. Appointments**

N. Rinfret noted that, following careful consideration by search committees, the position of Associate Director of Nursing of the MCH had been filled by Chantal Souigny and the new Director of Nursing was filled by Andréanne Saucier.

**4. Retreat**

N. Rinfret noted that a retreat would be held with leaders from the MUHC missions on July 9<sup>th</sup> & 10<sup>th</sup>. One of the goals of the retreat will be a review of current strategic directions and as well as planning a vision for 2020.

The retreat will also look at the role of the missions and the authority of the chiefs and chairs.

**5. Journée annuelle des directrices et directeurs généraux et des président(e)s de conseil d'administration des établissements de santé et de services sociaux de Montréal**

N. Rinfret noted that certain Board members, had attended this event and that discussions had focused on the reorganization of health services in the region of Montreal.

## **6. Comité sur la configuration des services dans la region de Montréal**

He also noted that the Agence would be sending a recommendation to the Ministry of Social Services and Health Services in order to create a committee to discuss the configuration of services for the region of Montreal.

N. Rinfret noted that Lise Denis would be the MUHC delegate on said committee.

## **7. Recent Events**

N. Rinfret noted the following: A series of successful events involving the MUHC which recently took place.

A copy of the list of events is attached to these minutes as annex 3.

## **6. Report of Committees of the MUHC Board**

### **6.1 COQAR – G. Nacos**

G. Nacos referred members to Tab 7 of the Board package and noted that the Board receives updates on a regular basis from COQAR.

G. Nacos also noted that presentations to the Board typically highlight areas of excellence of care at the MUHC.

G. Nacos noted focus would be given to the neurosciences mission of the MUHC for this particular Board meeting.

T. Mack, Administrative Director, Neurosciences Mission MUHC, presented an update on the neurosciences mission of the MUHC.

A copy of the presentation is attached to these minutes as annex 3.

The presentation focused on the MUHC's approach towards assisting high risk stroke patients which is one of the target populations of the neurosciences mission.

7. **Consent Items Resolutions**

7.1 **Report of the MUHC Council of Physicians, Dentists & Pharmacists**

**1. Qualifications Committee Report**

*On the recommendation of the Central Executive Committee of the Council of Physicians, Dentists and Pharmacists of the McGill University Health Centre and on a **MOTION** duly made and seconded, the Board of Directors of the McGill University Health Centre approved on June 17, 2014, the Nominations Report, Appointments, Reappointments and as indicated in the May 7, 2014 MUHC Qualifications Committee report.*

**2. Leaves of Absence and Resignations Report**

*On the recommendation of the Central Executive Committee of the Council of Physicians, Dentists and Pharmacists of the McGill University Health Centre and on a **MOTION** duly made and seconded, the Board of Directors of the McGill University Health Centre approved on June 17, 2014 the leaves of absence and resignations report endorsed at the CEC meeting of May 6th, 2014.*

**3. Interim Appointment – Dr. Antoine Chehade, MUHC Chief Department of Dentistry and Oral and Maxillofacial Surgery**

*On the recommendation of the Central Executive Committee of the Council of Physicians, Dentists and Pharmacists of the McGill University Health Centre and on a **MOTION** duly made and seconded, the Board of Directors of the McGill University Health Centre approved on June 17, 2014 the Interim Chief appointment of Dr. Antoine Chehade, Department of Dentistry and Oral and Maxillofacial Surgery effective April 30, 2014 until a new Chief is appointed.*

**4. Interim Appointment – Dr. Guy Rouleau, MUHC Chief Department of Medical Genetics**

*On the recommendation of the Central Executive Committee of the Council of Physicians, Dentists and Pharmacists of the McGill University Health Centre and on a **MOTION** duly made and seconded, the Board of Directors of the McGill University Health Centre approved on June 17, 2014 the Interim Chief appointment of Dr. Guy Rouleau, MUHC Department of Medical Genetics effective April 29, 2014.*

**7.2 Report from MUHC Professional Services**

Designated signatory for the RAMQ:

Addition to the designated signatory list for the RAMQ:

**1. Dr. Guy Rouleau, Interim Chief of the Department of Medical Genetics**

*On the recommendation of the Associate Director of Professional Services, and on a **MOTION** duly made and seconded, the Board of Directors of the McGill University Health Centre approved the request of designated signatories for the Régie de l'assurance-maladie du Québec professional fees to be signed on behalf of the following Department of the MUHC by Dr. Guy Rouleau.*

**2. Dr. Ashvini Gursahaney, Associate Chief, Department of Critical Care**

*On the recommendation of the Associate Director of Professional Services, and on a **MOTION** duly made and seconded, the Board of Directors of the McGill University Health Centre approved the request of designated signatories for the Régie de l'assurance-maladie du Québec professional fees to be signed on behalf of the following Department of the MUHC by Dr. Ashvini Gursahaney.*

**3. Dr. Kevin Petrecca, Interim Chief, Department of Neurosurgery**

*On the recommendation of the Associate Director of Professional Services, and on a **MOTION** duly made and seconded, the Board of Directors of the McGill University Health Centre approved the request of designated signatories for the Régie de l'assurance-maladie du Québec*

*professional fees to be signed on behalf of the following Department of the MUHC by Dr. Kevin Petrecca.*

Removal to the designated signatory list for the RAMQ

**1. Dr. Mathias Kalina, Associate Director of the Professional Services**

*On the recommendation of the Associate Director of Professional Services, and on a **MOTION** duly made and seconded, the Board of Directors of the McGill University Health Centre approved the request of designated signatories for the Régie de l'assurance-maladie du Québec professional fees to be signed on behalf of the following Department of the MUHC by Dr. Mathias Kalinas.*

**2. Dr. Laura Russell, Interim Chief of the Department of Medical Genetics**

*On the recommendation of the Associate Director of Professional Services, and on a **MOTION** duly made and seconded, the Board of Directors of the McGill University Health Centre approved the request of designated signatories for the Régie de l'assurance-maladie du Québec professional fees to be signed on behalf of the following Department of the MUHC by Dr. Laura Russell.*

7.3 **Report from MUHC Professional Services - MCH**

Designated signatory for the RAMQ:  
Department of Pediatric Cardiology

1. Dr. Adrian Dancea, Division Director, Division of Cardiology
2. Dr. Marie J. Béland, Staff Cardiologist
3. Patricia Fontaine, Billing Office Administrator
4. Françoise Filion, Billing Office Supervisor
5. Pier-Marie Teixeira, Administrative Assistant, Billing Office

*On the recommendation of the Associate Director of Professional Services, and on a **MOTION** duly made and seconded, the Board of Directors of the McGill University Health Centre approved the request of designated signatories for the Régie de l'assurance-maladie du Québec professional fees to be signed on behalf of the*

*Division of Pediatric Cardiology of the MUHC by: Dr. Adrian Dancea, Dr. Marie J. Béland, Patricia Fontaine, Francoise Filon, Pier-Marie Teixeira.*

Department of Pediatrics

1. Dr. Michael Shevell, Chairman, Department of Pediatrics
2. Dr. Mitchell Shiller, Associate Chair, Department of Pediatrics
3. Patricia Fontaine, Billing Office Administrator
4. Françoise Filon, Billing Office Supervisor
5. Pier-Marie Teixeira, Administrative Assistant, Billing Office

*On the recommendation of the Associate Director of Professional Services, and on a **MOTION** duly made and seconded, the Board of Directors of the McGill University Health Centre approved the request of designated signatories for the Régie de l'assurance-maladie du Québec professional fees to be signed on behalf of the Department of Pediatrics of the MUHC by: Dr. Michael Shevell, Dr. Mitchell Shiller, Patricia Fontaine, Francoise Filon, Pier-Marie Teixeira.*

8. **Question Period**

G. Rourke opened the question/answer period and invited the public to ask questions to Board members.

The following questions and comments were brought forth by the public:

1. P. Thomas, President of the CSN Union and Pharmacy Technician, presented the following comments:

He noted that he had brought up the issue about security guards whose positions may be abolished because of the move to the Glen at the Public Board meeting in November 2013.

He noted that work has been done between the unions and Human Resources to try and consolidate these positions within other places at the MUHC.

2. P. Thomas also asked the following question: He noted that media reports of May 29<sup>th</sup> wherein SNC stated that there may be a claim of about \$200 million on the project.

P. Thomas noted that the then Minister M. J. Forget had promised that there would be no cost overruns.

With respect to the comments about the positions of security guards on the Glen, A. Lynch, Associate Director General, Clinical Operations and Nursing Affairs, noted that much work has been done with Human Resources and Logistics in order to find a solution in the coming months.

With respect to the potential claim from SNC, N. Spencer noted that it is too early to know the exact amount of the claim and also noted that in projects of this size it is not unusual to have claims of this nature. He also noted that a process has been put in place to deal with this matter which involves working together with government.

3. J. Williams, retired nurse, asked what measures have been taken to ensure that the food environment at the Glen is one which promotes healthy food choices.

N. Rinfret noted that with respect to the private public partnership agreement, the private partner is in charge of the commercial space at the Glen but there is presently a process where the MUHC clearly indicates the standards which must be followed.

N. Rinfret also noted that when this matter had been discussed with the private partner, there had been an understanding that best practices in nutrition will be taken into consideration.

4. M. Kiley noted that there appears to be no tender for a second access from the Vendome metro station to the Glen for people with limited mobility and also noted that this may take up to three years for the access to be in place. Therefore, M. Kiley asked what temporary measure will be put in place.

N. Rinfret noted that discussions have been ongoing between the MUHC and various governmental levels such as the AMT and the STM to correct this matter.

He noted that the MUHC has invested funds with respect to this issue but only with respect to the limit of its property.

The MUHC has been told that this matter has been analyzed by the new provincial government so that a temporary solution may be put into place but this does not take into account people with mobility issues.

He also noted that there is now a plan to renovate the Vendome metro station at a cost of about \$65 million and that the MUHC will continue to monitor this matter.

5. J. Williams also commented that the new MUHC at the Glen should set a good example and cease all selling of soda drinks.

There being no further questions, the question period was closed.

9. **Termination**

There being no further business, the Public Board meeting was adjourned at 19:30 hours.



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Secretary