VISITING A HOSPITALIZED ADULT LOVED ONE DURING THE COVID-19 PANDEMIC

YOUR PRESENCE IS IMPORTANT
- You can be at your loved one’s bedside between 9 a.m. and 7 p.m.
- Different rules may apply on certain units. Please ask at the nursing station on your loved one’s unit.

WHO CAN BE PRESENT?
- Patients can choose a maximum of two caregivers to take turns.
- Only one of these caregivers can visit per day.
- Exceptions may apply in situations like end of life care. Please talk to your loved one’s care team.

KEEP EVERYONE SAFE
- Everyone must follow guidelines to prevent the spread of COVID-19. During your first visit, we will explain these guidelines to you.
- If you do not feel well, please stay home.

STAY CONNECTED
- While nothing can replace being at your loved one’s bedside, if an in-person visit is not possible, you can connect virtually (phone or video call).
- If your loved one does not have a cell phone or tablet (or is unable to use one), the Communication Assistance Service can help. For more information, call: 514-934-1934, extension 34827.

PARTNERS IN CARE
- We understand that these visiting limits are difficult for families. Having a loved one in the hospital can be emotional and distressing.
- We are all in this together and must continue to support each other and work together as a team during this time of crisis. It is important to treat each other with respect and consideration.
- In the event of a COVID-19 outbreak at one of our hospitals, these guidelines may change. Thank you for staying flexible and open to change.
- Families are more than visitors; they are partners in care.

THANK YOU FOR BEING PART OF THE TEAM!

For more information, please visit: cusp.ca/visite