

L'Institut d'analyse stratégique et d'innovation du Centre universitaire de santé McGill The Institute for Strategic Analysis and Innovation of the McGill University Health Centre

Where Does the MUHC Fit in the Global Healthcare System?

Director General's Lecture
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June 14, 2012



Lecture Outline

- Where has the MUHC come from?
- Where are we now and where are we headed?
- Where could we be headed if we adopted a more worldly mindset?
- What's it going to take?
- How can we bring out the best we have to offer our community and society?
- •Where does the MUHC fit in the global healthcare system?



Where has the MUHC come from?

- 6 hospitals and nearly 200 years of human and built heritage
- Each formed to meet the population's needs
- Each possessed strong leaders, dedicated professionals and staff
- Each was built up and supported by members of the community



Where are we now and in what direction are we headed?

- Our core purpose
- Our team
- Our transition and redevelopment project
- Our collaborative networks
- The world at large
- Transformation is everywhere!



What's it going to take?

- Collaboration, collaboration, collaboration!
- Breaking down walls
- Changes to policies and new policies
- Looking at questions differently
- Common vocabulary
- Teamwork



Where could we be headed if we adopted a more worldly mindset?

- Open-mindedness to globalization
 - Other cultures
 - Other organizations
 - Other industry sectors
 - Other people



Where could we be headed if we adopted a more worldly mindset?

- Learning is the foundation of our society
- Using different mindsets to achieve more
- Deeper understanding of each other
- Creative ideas and solutions
 - Patient and family-centred care
 - Meaningful research
 - Collaborative teaching
 - Effective technology assessment
 - Health promotion and self-management



How can we bring out the best we have to offer society?

- Reflecting and questioning
- Listening and observing
- Remaining focused on our core purpose
- Applying a variety of management tools
- Measuring, measuring, measuring
- Embracing and leading change
- Collaborating, collaborating, collaborating



Where does the MUHC fit in the global healthcare system?

- Courageously on the vanguard of innovative health care and healthcare policy
- With deep roots in our community and around the world