



about the Lachine Hospital modernization project



ART

ESSENTIAL TO THE MODERNIZATION PROJECT

Improving the patient experience is a priority for the McGill University Health Centre (MUHC). Studies indicate that a more welcoming environment promotes health and wellbeing. The MUHC Art and Heritage Centre is responsible for preserving and highlighting existing artefacts and art collections in dedicated exhibition spaces to help create a healing environment.

THE SELECTION PROCESS BEHIND ACQUIRING ARTWORK

A small team of employees, community members as well as patient and unit representatives were tasked with defining the artwork that will eventually be housed at Lachine.

The acquisition of the artwork is a long and measured collaborative effort between the MUHC and Ministry of Culture and Communications, with representatives from the artistic and cultural community.

“We were inspired by the neighbouring park and sculptures on site so we are thinking of creating a sculpture garden,” says Alexandra Kirsh, curator of the Art and Heritage Centre of the MUHC, who adds that the exact location of the new project is not yet determined. The selection process can take more than a year. Eligible artists will be able to submit proposals to the government. Special attention will be paid to art deemed representative of the Lachine community.

The design, architecture and how the artwork will meet the needs of the medical teams and patients are considered during the selection process.

“Art should inspire and capture our attention, but it also can’t stop traffic in a busy hallway,” says Alexandra who works with project managers to inspect the blueprints and identify suitable areas to place artwork.



GRADUATION PHOTO FROM THE SCHOOL OF NURSING, 1962-1964.
MUHC PERMANENT ARCHIVES CENTRE.



THE "5" SAINTS JOSEPH, 1987.
MUHC PERMANENT ARCHIVES CENTRE.

THE HISTORY OF THE LACHINE HOSPITAL THROUGH ITS ARTEFACTS

The unique history of the Lachine Hospital will be on display through exhibitions. The Art and Heritage Centre will work alongside Document Management Services to wade through boxes of material and documents to find the perfect examples that will tell the story of the hospital. “We’re also looking for anything that represents the Lachine Hospital. Humanizing the legacy of this historical building will be done thanks to many different objects and stories,” says Alexandra.



A TRUCK AND ITS DRIVER IN FRONT OF THE ST-JOSEPH HOSPITAL, 1939. MUHC PERMANENT ARCHIVES CENTRE.

If you have any stories, objects or photographs to share, please contact the Art and Heritage Centre:

HERITAGE@MUHC.MCGILL.CA

THE FUTURE PALLIATIVE CARE UNIT

ALMOST LIKE HOME

The Lachine Hospital modernization project will double the size of its palliative care unit, which currently has five beds. More space, but also a desire to design the rooms as if the patient was at home. Julie Boyer, head of the Medicine, Surgery and the Palliative Care Unit at the Lachine Hospital, explains the concept. "We wanted to reduce the clinical aspect of the rooms so that they would look as little like a hospital as possible."

The result? Optimal placement of windows in the rooms, imitation wood tile ceilings, direct access to the terrace overlooking the garden, a room with a therapeutic bath and enlarged section for families with a designated play area. These are some of the elements that will enhance the new unit.

The medical chief of Palliative Care Services at the Lachine Hospital, Dr. Luc Daudelin, is very pleased with the upcoming changes :



« This project is very important to us, because we are committed to offering high quality services to patients who are at the end of life and to their loved ones. We will be able to make these services accessible to a greater number of people in an even warmer and better adapted environment. Everyone will benefit. »

It is anticipated that the number of admissions, which is about a 100 per year, will increase significantly once the work is completed in 2025.

GREENER AND MORE EFFICIENT HOUSEKEEPING SERVICES



The Lachine Hospital expansion project promises improvements to the way things are done, including in housekeeping services.

“We will have to move people over to the new site and hire new employees to service the new building,” says manager Joe Vieira, who has been with the hospital for 13 years. “There will be a lot more work, because each patient room will have their own bathroom, with a toilet and a shower.”

The modernization project requires the department to review its practices and equipment. Cleaning routes will be rearranged, and the recycling and waste management centre will be upgraded. “We will be much greener and recycle more, while reducing the overall volume of waste that isn’t recyclable,” says Joe. This overhaul is expected to be completed by June 2022.

COORDINATION IS KEY TO ADVANCING THIS PROJECT

Preparing for the modernization project required close collaboration within the housekeeping team and with other departments. “We worked together and learned from the construction of the Glen,” says Joe. “We integrated the successful points and improved according to the lessons we learnt from previous experiences.” Employee feedback and the desire to improve work organization and work processes as well as the need to have additional space were taken into account.

Each floor will have a large, fully equipped supply closet dedicated to housekeeping, so employees won’t need to search to find the tools they need. “Employees are glad they will be able to find all the tools they need on each floor,” says Joe.

He is grateful to his employees and colleagues for their support. “At the Lachine Hospital, our employees are always willing to work as a team.”



Joe Vieira (left) and part of the housekeeping team (right)

COMPUTER UPGRADES AT THE LACHINE HOSPITAL

After visiting the hospital, Information Services (IS) noted that several components of the computer system were outdated. Over the past few months, computers have been replaced with more efficient ones that comply with the ministry's rules. In addition, the hospital's various workstations have begun to migrate to Windows 10.

IMPLEMENTING ELECTRONIC LAB AND MEDICAL IMAGING ORDERS THROUGH OACIS

A CHALLENGE SUCCESSFULLY MET

The implementation of OACIS-based electronic lab and medical imaging orders for all hospital units as well as the addition of functionalities in OACIS have continued over the past few months. Building on this momentum, group orders in the emergency department were implemented and professional practices for several job titles were upgraded. All of this work required an enormous effort on the part of the IS department and the Lachine community is very grateful to them; we've finally arrived in the 21st century. This update allows clinical measures (vital signs, Braden scale, weight) to be recorded directly in OACIS.

Clinical nurse specialist Marie-Andrée Jacques successfully demonstrated the time savings achieved by this upgrade with an illustrated chart. Prior to the change, a physician could take between 5 and 20 minutes to enter a prescription in a patient's file. With OACIS, the entry takes a maximum of three minutes. Several systems have been connected to it to facilitate operations.

A WORD ON THE TRANSITION

OPERA

TOWARDS THE END OF THE APPLICATION ENHANCEMENT

The operating room will be the last to take the next step in the upgrade cascade. OPERA will be upgraded from version 4 to version 5.7. This upgrade will be done for all MUHC operating rooms, but the Lachine Hospital has been prioritized.

The online migration of records should be completed by the end of June 2022 with the addition of a room dedicated to the digitization of patient records. In addition, physicians will be able to electronically sign documents following operations and enter information about them on the platform, among other things.

SIURGE

SIURGE, the triage management system in the emergency department, has not been reviewed for a long time. The triage and severity scale that establishes priorities for care has been updated and will soon be implemented. More than 400 hours of manpower were devoted to the realization of this enormous project.



COMPLETED

- Final plans and specifications are 90 per cent complete.
- A presentation of the project to employees was held on February 23, 2022 via Zoom. A few days later, a public presentation was held by videoconference.
- The location of the seismographs has been confirmed, which will make it possible to measure vibration levels during the work and to implement mitigation measures in accordance with the authorized limits.
- The Council of Ministers officially approved the Lachine Hospital modernization project. This approval allowed the project team to launch the calls for tenders.
- Several meetings to present the equipment to the clinical teams were held between April 5 and 14, 2022. In addition, a presentation to Human Resources took place on April 20, followed by presentations of the project to representatives of the FQI, CSN and APTS unions on May 20.

IN PROGRESS

- Adjustments to the lists of medical and non-medical equipment.
- Calls for tenders for construction.
- Review of the final architectural and electrical plans.
- Negotiation of the lease for the temporary parking lot to be used during construction.

UPCOMING

- Presentations of the functional unit plans and exchange periods are planned in June for each of the clinical teams.
- A public information meeting will be held before construction begins.
- Confirmation of the location and operation of the temporary parking lot will be completed soon.

For more details and updates on the HOP Lachine project, consult the frequently asked questions (FAQ) and visit the website muhc.ca/hoplachine.



Construction will begin this summer!



JOIN US AS WE TRANSFORM THE LACHINE HOSPITAL

The Lachine Hospital Foundation and the MUHC Foundation are joining forces to raise \$5 million to purchase state-of-the-art medical equipment for the Lachine Hospital.

Our dream is to ensure that every member of our community has access to excellence in care. *The Dream Big: Lachine Hospital Campaign* will help purchase the very best equipment to keep our community healthy and safe.

We are planning exciting employee initiatives related to our campaign in the coming months. Stay tuned!

We hope you will join us as we transform the Lachine hospital.

For more information, please visit lachinehospitalfoundation.ca, call us at 514-934-1934 ext. 77333, or visit us at the hospital, office 2D3.



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