



## GOOD NEIGHBOURLY RELATIONS COMMITTEE MUHC Glen Site: Construction and Roadwork

### MINUTES

Meeting held on Tuesday, March 20, 2012 (7:00 p.m.)

#### Committee members in attendance

##### CITY OF MONTREAL

Alain Trudeau (Associate Director, Project Management Office)  
Sébastien Deshaies (Urban Planner, Public Works Department)  
Michel Therrien (Head of Communications, Assistant Director, CDN-NDG Borough)  
Valérie Legris (Technical Officer, Traffic and Circulation, Public Works Department)  
Nathalie Rhéault (Division Manager, Engineering Department, CND-NDG Borough)  
Stéphane Caron (Public Works Department, Sud-Ouest Borough)

##### MUHC

Pierre Major (Associate Director, Facilities Planning and Construction, Redevelopment Project)

##### McGill Health Infrastructure Group (MHIG)

Riccardo Arena (Assistant Director, MHIG)

##### MODERATOR

Pierre Tessier

##### CSEM

Albert Bastien

##### Project Office

Martin Viau

##### STM

Gary Bernard

##### CITIZENS

Derek Robertson  
Donna Allen  
Brigitte Blackadder  
Maureen Kiely  
Catherine Vandermeulen  
Malaka Ackaoui  
Roger Jochym  
Nasar Omar  
Mario Santangelo

- The moderator called the meeting to order and welcomed everyone in attendance.
- He explained the committee's mandate and meeting goals: the points of business discussed must only concern work for the coming month.
- He also specified that his role is to ensure that the meeting runs smoothly, and he invited all participants to maintain a courteous attitude when addressing others.
- The moderator presented the committee members.
- Adoption of the agenda and addition of other business.
- Adoption of the minutes from the previous meeting of the Good Neighbourly Relations Committee.

**Presentation of upcoming municipal work**  
Presentation made by Alain Trudeau (City of Montreal)

1. Work on sewer and water systems on Décarie Boulevard
2. Railway bridge
3. Work on De Maisonneuve Boulevard
4. Work of the CSEM (due to the widening of Décarie Boulevard)

**1. A new work phase** will begin in the last week of March and will last 125 days to finish at the end of July 2012. A new sewer and water system will be constructed on the west side of Décarie Boulevard. This work will be carried out in two phases. First, there will be work at the intersection of Crowley and Décarie. This intersection will be closed to traffic for one month. We met with the three business owners in the sector to notify them that their customers can access the area from Prud'homme and Upper Lachine. When this work is finished, the second phase will start: the intersection will be reopened and work will continue from Crowley towards Saint-Jacques so that the installation of the sewer and water lines can be completed. This work will finish in July. Parking will not be allowed on Crowley, and motorists will be able to park on Décarie.

**2. Railway bridge.** The widening of Décarie Boulevard requires the construction of a new railway bridge. To construct this bridge, the rail line must be temporarily rerouted to the overpass. Once this step has been carried out, the old bridge will be demolished and a new one will be constructed. We have hired an external company to construct it. The work will begin soon and delivery should take place in fall 2012. A public call for tenders has just been opened for the demolition of the current bridge, and another will soon be opened for the construction of all concrete components that will form the foundation of the new bridge. The call for tenders is scheduled for April 2012 so that the work can begin in June or by the latest in August 2012.

**3. Work on De Maisonneuve Boulevard.** Regarding the sewer backup problem to the north of De Maisonneuve, one solution would be to disconnect the sewers on the north part of Sherbrooke Street. A call for tenders will be opened on April 2 so that work can begin in July 2012. For the moment, we do not have details regarding Phase 2 and Phase 3 of the work. We will probably know more at the next meeting.

**Discussion period: Municipal work**

ISSUE	ANSWER
(Donna Allen) Is the Crowley/Décarie intersection closed to pedestrians?	(Alain Trudeau) No, the sidewalk on the south side of Crowley will still be accessible.
(Citizen in attendance) How will the sewer work on De Maisonneuve be carried out: across the entire street, in the middle of the street, or on one side?	(Alain Trudeau) It is a 1.5-meter line located towards the east on the south side.

ISSUE	ANSWER
(Citizen in attendance) Will parking be moved and if so, where?	<p>(Valérie Legris) It was indicated that parking will not be allowed. The map shows the access point for most trucks. In agreement with the Côte-de-Neiges Borough, parking will be moved to the west side of Décarie, on Saint-Jacques, close to the car wash, and a regulation will be enforced by the borough. Access will be from 8:00 a.m. to 6:00 p.m., as it is now, from Saint-Jacques. The difference is that the roadway that is currently closed will be opened, with a work-site access point to reach the Crowley entrance.</p> <p>Anyone who wants to take Crowley will have to take Prud'homme. All signs will ask people to take Girouard.</p> <p>There will be no changes to local traffic. The only people who want to take Décarie are residents and customers of Mazda. We understand that it will be difficult in the beginning, but we are expecting people to follow the new signs. This is how we will proceed for this first phase.</p>
(Donna Allen) Why is this intersection closed?	<p>(Valérie Legris) Leaving this intersection is dangerous: a big car about 6 feet high will have greatly reduced visibility due to the large fence, and it is dangerous if the driver does not see oncoming cars. The final layout of this intersection will be safe for all users. Furthermore, we will have one more entrance, which will decrease the number of trucks.</p>
(Norma Lovett) Remarked that the whole sector is dirty because of the work site.	<p>(Pierre Tessier) An MUHC representative will get back to you shortly.</p>
(Derek Robertson) Since you bought the bridge and you will be opening a call for tenders for the construction of the foundation, can we get a copy of the construction plans?	<p>(Alain Trudeau) We already have specifications and we have asked a contractor to do the work. It is the contractor who will create the plans. For the moment, I do not have any plans yet. We gave the contractor all of the technical specifications and all of the details. Canadian Pacific has very specific requirements in this regard, which the contractor will have to fulfill. As for us, we gave the contractor the specifications that</p>

ISSUE	ANSWER
	contain all of the necessary information.
Can we consult the specifications?	(Alain Trudeau) All of our calls for tenders are posted on our Web site; so yes, you can easily access them.
Is there a particular word to use to find them on your Web site?	(Sébastien Deshaies) The exact term is the "Décarie railway bridge."
(Sandra Pedersen) She lives in the north part of the borough and she heard noise from excavation work during the night.	(Alain Trudeau) I highly doubt it. Maybe it was something else.
Will people be notified when work is being carried out in this sector?	(Alain Trudeau) Yes, of course.
(Mario Santangelo) There used to be a sign on a post at the corner of Décarie and Saint-Jacques indicating that U-turns were allowed. This sign is not there anymore.	(Valérie Legris) There will be another sign posted soon that will be bigger and have a nicer arrow.
(Nasar Omar) Will the project extend along all of Décarie or only half of the street?	(Valérie Legris) On half of the street only.
When will you start the other half?	(Valérie Legris) In about 2 months. You will also have parking. Of course, you will be advised.
Will the street be at the same level?	(Valérie Legris) Yes.

### Presentation of work at the Glen Site

Presentation of work by Mr. Riccardo Arena, who is replacing Mr. Chebl (SNC-Lavalin)

Mr. Arena gave a project status report:

- For the concrete structure:
  - 9 floors out of 11 have been completed in Block D.
  - 6 floors out of 11 have been completed in Block C.
  - 5 floors out of 10 have been completed in Block B.
  - The structure of Block E is completed.

All concrete structural work is scheduled to finish at the end of June 2012. What remains to be done is the concrete structural work for Block F next week.

As for the excavation work, this is 95%-98% complete. Excavation for Block F will finish this week. The concrete structure for Block F will be completed at the end of this year. We are currently completing the north part of the parking lot opposite block G, which will be used by workers. In the short term, there will be 200 parking spaces. In a month from now, this sector will be completed. Next, we will connect the main sewer with the city's collecting sewer. For an extensive period, truck traffic will increase due to the excavation of the ramp, as the access point has not been constructed and therefore trucks are no longer using Décarie. This work will finish at the end of November. The work to install electrical and mechanical systems has just started.

**Discussion period: Work at the Glen Site**

ISSUE	ANSWER
(Valérie Legris) When will Saint-Jacques Street return to normal?	(Riccardo Arena) Within a month, after the ramp is finished.
(Donna Allen) Why was there work going on last Sunday? She had been assured that work would not be performed on Sundays.	(Riccardo Arena) To finish the work as quickly as possible.  (Diane Rivard - GISM) A notice was sent in February advising the public about the possibility of work on Sundays.
(Citizen in attendance) When will the passageway be created between the hospital and the metro, bus and train on the east side?	(Pierre Major) Currently, there is a connection with the platform, and employees who want to access the site can use the existing tunnel. Anyone coming by metro, train or bus can access it using the existing tunnel at the Vendôme station. We are working very hard with our partners, the STM, the AMT and the MTQ, to have the two access points open for summer 2015.
(Roger Jochym) Have your budgets been approved by the government?	(Pierre Major) We are working with our partners to get them approved by the government.
(Citizen in attendance) Would it not be better to do this work now before work is stopped in December?	(Pierre Major) Work on the existing tunnel should be done this year. This work is being done in collaboration with the AMT, which is planning a third line, and this will not be operational before the bridge is finished (this 3 <sup>rd</sup> platform is underneath the rail line).

ISSUE	ANSWER
(Derek Robertson) Will these access points be for vehicles and employees only, or will be they also be used by visitors?	(Riccardo Arena) They will not be restricted for anyone.
(Citizen in attendance) Would it be possible for you to coordinate with the MTQ and the people in charge of the project to clean 2 times a day?	(Valérie Legris) Cleaning is done very often during off-peak hours. We want to keep the area clean, but we do not want to obstruct traffic.  (Michel Therrien) We will begin the cleaning operation when the snow is gone. This should begin in April.
(Maureen Kiley) For Block F (the parking garage), how many levels will be above ground?  What about visitor parking?	(Riccardo Arena) 8 levels from Saint-Jacques. 4 surface levels.  Parking on the Saint-Jacques side is for employees only.
(Santangelo) When will the Saint-Jacques exit be reopened?  Is the excavation done?	(Riccardo Arena) In September. First, work will be done on the bridge. The first phase is the excavation and then construction will start on the bridge.  Yes, it will finish this week.
(Citizen in attendance) Do you have news about the Shriners?	(Pierre Tessier) We do not have any representatives from the Shriners here tonight, but we are keeping them informed about the meetings of this committee. They are interested in participating in the construction, maybe this winter. In the fall, we will give you more information about what they are intending to do.
(Mario Santangelo) Raised the problem regarding parking in Section G. The number of employees working at the site will increase in the coming months. Could we call the police about parking in this zone, as we have a big problem with parking? She explained: employees of SNC-Lavalin park their cars on Saint-Jacques. As soon as they finish work, they run to their cars and head for Prud'homme. Would it be possible for SNC-Lavalin to ask them to no longer park on Saint-Jacques or the neighbouring streets and to use their own parking lot	(Riccardo Arena) We have constructed 2 entrances, and employees were notified that they can park there.

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<p>instead?</p> <p>(Valérie Legris) Is it pay parking?</p> <p>(Valérie Legris) You said that there are only 200 parking spots for 1000 employees. Is that true?</p>	<p>No, it is free.</p> <p>(Riccardo Arena) 900 spaces are available. We are currently looking for another parking area, and we are in the process of adding 200 spots.</p> <p>40-45% of our employees use public transit.</p>
<p>(Brigitte Blackadder) Would it be possible for handicapped people or women with strollers to have an elevator in order to access the south side?</p> <p>What are the Shriners' current intentions?</p>	<p>(Pierre Tessier) This meeting is strictly for projects that are being carried out over the next 4 weeks.</p> <p>(Pierre Major) I will answer you after the meeting.</p>
<p>(Valérie Legris) I have something to say to Mr. Arena: we are trying to fix everyone's parking problems. We are here to represent the citizens of the City of Montreal, but we are also expecting cooperation from SNC-Lavalin and their employees to ensure that information is communicated internally. Traffic is a major problem, and these problems often occur when employees finish their work and leave for the day. On the other hand, each citizen must respect the road signs posted by the City of Montreal and must have a respectful attitude towards other citizens and the employees of the City. I believe that this is very important.</p> <p>(Valérie Legris) We are currently working on the Crowley/Upper-Lachine exit, which has been problematic, especially at the end of the day. This is the problem that was raised. When Crowley is reopened, we will make adjustments, but if everyone leaves at the same time, this indeed does not help anyone. We can do as much as possible, but not the impossible.</p>	<p>(Riccardo Arena) Message received. We are also trying to organize work schedules so that we can free up the entrances and exits of the work site.</p> <p>(Riccardo Arena) The green light at the Crowley/Upper-Lachine exit lasts a maximum of 9 seconds.</p>

ISSUE

ANSWER

(Valérie Legris) This is what I am explaining you: if you let 500 people leave at the same time, even if I adjust the stop time to 20 seconds, this will not change much. If you work on this and have people leave at different times and in different locations, this would help us.

(Riccardo Arena) We have done this; we have divided 1800 people into 3 groups at the work-site entrance and exit.

(Donna Allen) Asking people who are leaving to stop at the stop sign at Décarie and Prud'homme would also help. I was almost hit 3 times by motorists who did not want to stop. They are also arrogant, because when I asked them to stop, they practically insulted me.

(Valérie Legris) If they still leave at the same time, this creates problems. It is very important that people respect the posted signs.

(Riccardo Arena) This stop is right at the work-site exit, after which there are 4 more stops.

(Michel Therrien) You said that 45% of workers take the train or the metro. Is there a relationship between when employees leave and the train/metro schedules? Are the times they leave coordinated with the train/metro schedule? If 45% of people all leave at 3 o'clock... If you show them that your company is trying to coordinate all of these schedules, they will cooperate more with you. The people who work for the GISM are honest, they want to help you.

(Riccardo Arena) I don't know how many people take the train or how many take the metro or bus.

(Valérie Legris) I even can add: the notorious area on the east side that belongs to the City of Montreal. This is private land that is fenced off, and employees park their personal vehicles there. The police have had to be called a number of times. We do not want to use a heavy hand—we want to work with people; however, at a certain point, we expect people to get the message. They better not complain if they get parking tickets. We realize that this is beyond your control. With another work site on the way, this will become even more problematic. The situation will be monitored more closely by the borough, but it would be advisable to talk to people internally so that they get the word out among themselves.

(Riccardo Arena) This is outside of the work site. It is quite difficult to make adjustments.



ISSUE	ANSWER
<p>(Malaka Ackaoui) Talked about the problem with lights that can be seen from his bedrooms. Why is there so much light on the cranes that light up everything? When you are not working, could you not point them towards the ground?</p>	<p>(Riccardo Arena) I understand, but this is a question of safety at the work site. The work site must be lit at all times. Even if we want to save on electricity, they cannot be turned off because of work-site safety. There is a reason they are there. These lights are stationary and have to be directed towards the work site at all times.</p>
<p>(Citizen in attendance) Suggested that if the city prohibited parking in the streets and neighbouring lanes, this would force employees to park inside the work site.</p>	<p>(Michel Therrien) This has been noted.</p>
<p>(Citizen in attendance) Would it be possible to get news about the bicycle path on De Maisonneuve?</p>	<p>(Alain Trudeau) Planning is currently ongoing. We are currently studying the project. When it is ready, we will give you more information.</p>
<p>(Pierre Major) Announced the reopening of the Project Office at the Crowley Centre on Crowley Avenue. Starting April 10, the office hours will be as follows: Thursdays from 9:00 a.m. to 7:30 p.m. and Fridays from 9:00 a.m. to 4:30 p.m. or by appointment. The information will also be published in newspapers. For more information, you can call the phone number posted on our Web site (514-934-8317).</p>	
<p>(Pierre Tessier) A date must still be set for the next meeting, but it will possibly be at the end of May or the beginning of June 2012.</p>	
<p>(Pierre Tessier) Announced the retirement of Ms. Johanne Emmanuel. He invited anyone interested to consult the Web site and Twitter feed for news about the MUHC project.</p>	

**Adjournment of the meeting**

The meeting was adjourned at 8:15 p.m.